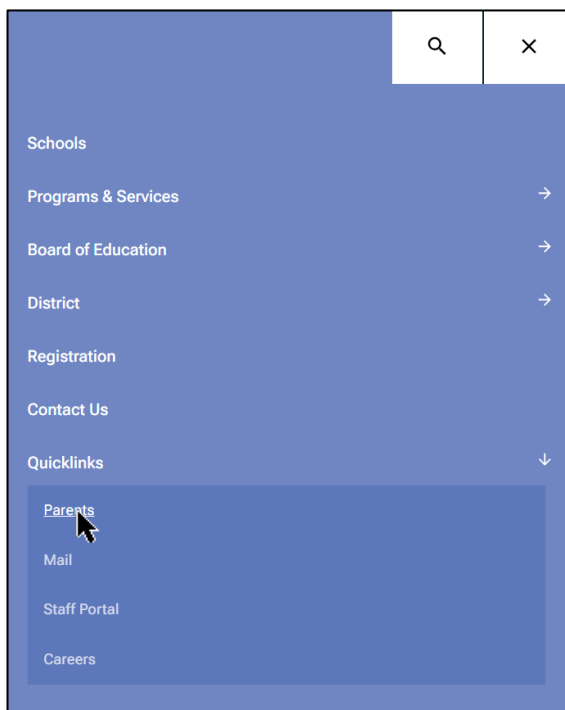
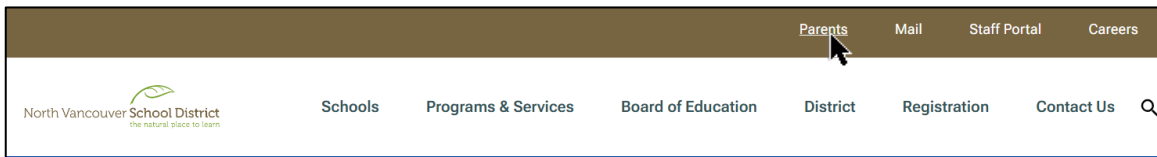


MyEducation BC

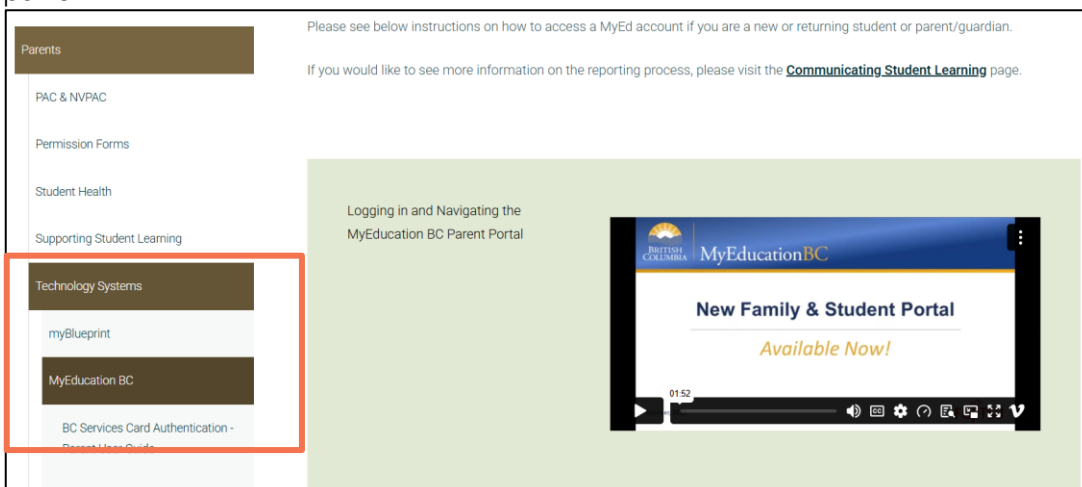
How to Use the Family Portal

In the Family Portal, parents and guardians with an account can view, save, and print their child(s) Learning Updates.

Go to the district website (<https://www.sd44.ca>). Click **Parents & Guardians** at the top right (in the **Quicklinks** menu).



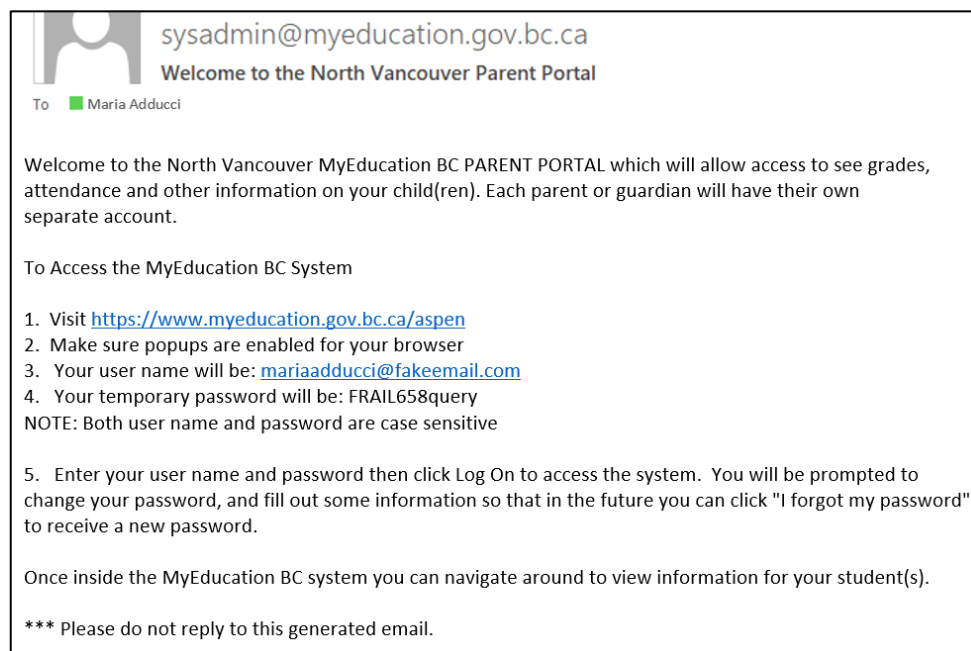
An instructional video can be found by clicking on the MyEducation BC link on the left-side panel.



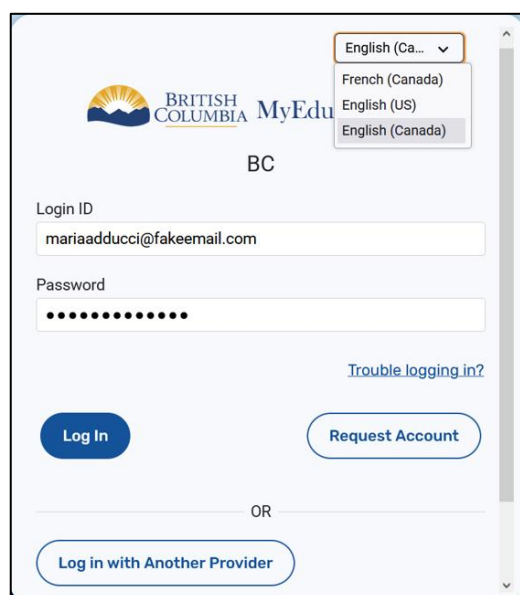
MyEd accounts will be created on the 1st and 15th of each month for parents and guardians that have provided an email address to the school. Your Login ID and a temporary password will be sent to the email address provided.

See below for a sample of the email sent by the system:

Note: *sysadmin@myeducation.gov.bc.ca is the MyEducation system email address - do not delete this email when it arrives. If you do not receive the email, check your Trash/Junk/Spam folders in case it was redirected.*



Popups should be enabled for some features of the site to work properly.



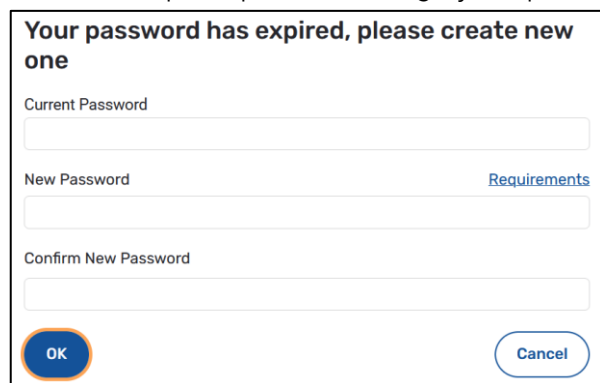
When you log in for the first time, you will be prompted to change your password and set up a security question.

The Login ID and Password can be found in the email sent by the system when the account is created.

Note: If a MyEd account with this Login ID already exists in the system, the system will add a number to the end. (e.g. mariaadducci@fakeemail.com2)

This often happens when a parent has children in different school districts, as accounts are created for each district. OR, if both parents/guardians want to use the same email. (If this is the case, we suggest that only one parent has the email entered, so only one parent account is created.) If this happens and you believe it to be in error, please contact your child's school.

You will be prompted to change your password.

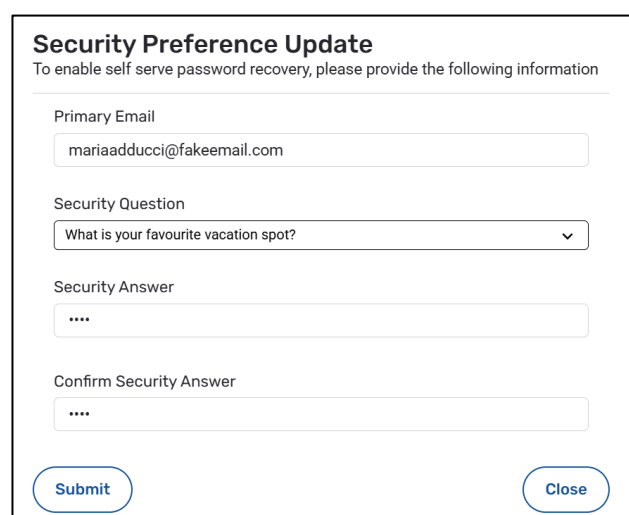


Your *Current password* is the temporary password sent to you in the email.

Then, enter and confirm your new password in the fields provided.

Click the *Requirements* button for the password requirements.

Choose a security question and answer that you will remember – the answer is case sensitive.



If you wish to change the Primary email, please contact your child's school.

Changing your primary email will also change your Login ID.

Navigation

Learning Updates will be listed under the “Published Reports” section on the left side. If you do not see a Learning Update that should be there, please contact the school directly.

Click on the report card name to open it in PDF format. When opened, you can save a copy to your computer and/or print them for your records.

Parent accounts are enabled by the end of September, and disabled around the 2nd week of August.